



## **Sycard Technology Limited Warranty for PCCtest Socket Testers**

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Sycard Technology (hereafter Sycard) warrants this product to be free from defects in material and workmanship under the following terms:

### **Warranty Period**

Parts and labor is warranted for 180 days from the date of purchase.

### **Who is Protected?**

This warranty may be enforced only by the first purchaser.

### **What is Covered?**

Sycard warrants the PCCtest series of socket testers to be free from material and workmanship defects. The warranty does not cover the following:

- ◆ Connector wear
- ◆ Damage by excessive voltage or static discharge
- ◆ Physical damage caused by misuse or wear and tear

**Note:** The connector on the PCCtest series of socket tester is designed for a minimum of 10,000 insertion/removal cycles. In a high use application it is recommended that a socket saver be used to prevent wearing out the PCCtest connector.

### **How to get service?**

Warranty service can be obtained directly from Sycard Technology:

Sycard Technology  
1180-F Miraloma Way  
Sunnyvale, CA 94085  
(408) 749-0130  
(408) 749-1323  
support@sycard.com

Call Sycard Technology for a Return Material Authorization number (RMA) prior to shipping the unit.

### **What if the product is out of warranty?**

Sycard Technology offers a fixed price repair/refurbishment of all PCCtest products.

Refurbishment involves the following:

- ◆ Replacement of 68-pin connector
- ◆ Simple repairs
- ◆ New enclosure
- ◆ Full testing and burn-in
- ◆ 180 day warranty

The user must return the product directly to Sycard for evaluation. If Sycard determines that the product is beyond repair, it will be returned to the customer. Contact Sycard Technology for pricing and turn-around time for this service.

### **Exclusion of Damages:**

Sycard's liability for any defective product is limited to the repair or replacement of the product at our option, Sycard shall not be liable for:

1. Damage to other property caused by any defect in this product, damage based upon inconvenience, loss of use of the product, loss of time, commercial loss; or
2. Any damage, whether incidental, consequential or otherwise.